



IQNet, the association of the world's first class certification bodies, is the largest provider of management System Certification in the world. IQNet is composed of more than 30 bodies and counts over 150 subsidiaries all over the globe.

CERTIFICATE No. ITSMS-64/16

IT IS HEREBY CERTIFIED THAT THE INFORMATION TECHNOLOGY SERVICE MANAGEMENT SYSTEM OPERATED BY

BASS SYSTEMS S.R.L.

STR. CALEA IESILOR NR. 8, CHISINAU, REPUBLICA MOLDOVA

IN THE FOLLOWING OPERATIONAL UNITS

STR. CALEA IESILOR NR. 8, CHISINAU, REPUBLICA MOLDOVA

IS IN COMPLIANCE WITH THE STANDARD

ISO/IEC 20000-1:2011

FOR THE FOLLOWING FIELD(S) OF ACTIVITIES

Valabil pana la:



07-2020



07-2021



IAF:33

FURNIZAREA DE SERVICII SUPORT SI INTRETINEREA SISTEMELOR HARDWARE SI APLICATIILOR SOFTWARE.

PROVISION OF SERVICES FOR THE SUPPORT AND MAINTENANCE OF HARDWARE SYSTEMS AND SOFTWARE APPLICATIONS.

The validity of this certificate is dependent on an annual audit and on a complete review, every three years, of the management system.

The use and validity of this certificate are subject to compliance with the RINA Rules for the certification of Information Technology Service Management Systems.

Prima Emitere First Issue

22.08.2016

Data actualizarii Revision date

28.08.2019

Data scadentă Expiry Date

29.09.2021

Data deciziei de recertificare

Renewal decision date 28.08.2019

Data de expirare a certificarii anterioare 21/08/2019 si auditul de recertificare finalizat la 17/07/2019

Previous certification cycle expiry date 21/08/2019 and renewal audit ended on 17/07/2019

Alessandro Romei

Certification EMEA Region Senior Director

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ITX N° 002 L



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