

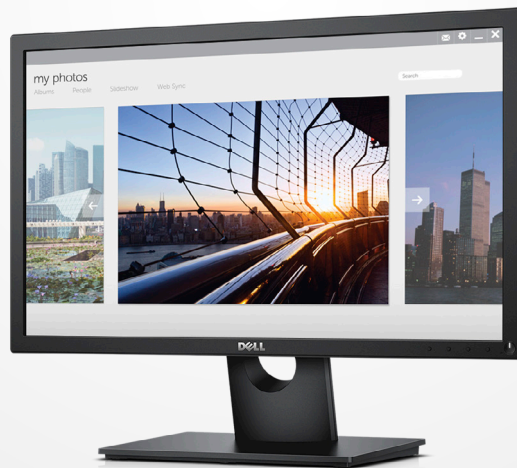
DATA SHEET



# Help drive office productivity.



## DELL 22 MONITOR | E2218HN



### Essential features

Productivity drivers for everyday office demands.



### Eco-conscious design

Save energy with power-efficient features.



### Superb usability

Create a workspace that fits your exact needs.



### Highly reliable

Dell monitors — the number 1 monitor brand worldwide for four consecutive years.\*

# Help drive office productivity.

## DELL 22 MONITOR | E2218HN



### ESSENTIAL FEATURES AT A GREAT VALUE

Enjoy the essential monitor features you need for everyday office use with this affordable 21.5" monitor.

- Discover easy compatibility with both legacy and future-ready PCs via VGA and HDMI connectivity.
- Optimise eye comfort with a flicker-free screen and ComfortView feature which minimises blue light emission.
- Create AIO-like simplicity in deployment by mounting a Dell Wyse thin client or Dell Optiplex Micro PC directly to available rear VESA mount area.
- Suit your viewing preference with this monitor's tilt feature.

### RELIABLE

Comes with Dell's high reliability promise.

- Gain peace of mind with Dell's Limited Hardware Warranty<sup>1</sup> and Advanced Exchange Service<sup>2</sup>.
- Plan fleet transitions easily with Dell's stable product cycles and worldwide product availability.
- Count on Dell's stringent quality standards that help ensure reliability to help minimise workforce downtime.

### ECO-CONSCIOUS DESIGN

Rest assured that the Dell 22 Monitor meets the latest environmental and energy efficiency standards.

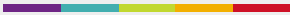
- Help reduce your organization's carbon footprint and environment impact.
- Conserve power with Power Nap, a feature found in Dell Display Manager.
- BFR/PVC-free monitor (excluding external cables) with arsenic-free glass and mercury-free LED panel.
- ENERGY STAR®, TCO Certified Displays and EPEAT® Gold<sup>3</sup> compliant.

Thank you  
for making  
Dell Monitors

**#1**  
worldwide\*

FOR MORE INFORMATION  
VISIT [DELL.COM/MONITORS](http://DELL.COM/MONITORS)

# Features & Technical Specifications



## DELL 22 MONITOR | E2218HN

### Display

Model number	E2218HN
Viewable image size (diagonal)	54.61 cm (21.5 inches)
Active display area	
Horizontal	476.06 mm (18.74 inches)
Vertical	267.79 mm (10.54 inches)
Maximum resolution	Full HD 1920 x 1080 at 60 Hz
Aspect ratio	16:9
Pixel pitch	0.248 mm x 0.248 mm
Brightness (typical)	250 cd/m <sup>2</sup>
Colour gamut (typical)	85% <sup>4</sup> (CIE1976)
Colour depth	16.7 million colours
Contrast ratio (typical)	1,000:1
Viewing angle (typical) (vertical/horizontal)	160° / 170°
Response time (typical)	5 ms black-to-white
Panel technology	TN (active matrix –TFT LCD), anti-glare
Backlight	LED
Optional soundbar	AC511

### Connectivity

Connectors	VGA, HDMI
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### Design features

Stand	Tilt only (Typical: 5° forward or 21° backward)
Security	Security lock slot (security lock not included)
VESA mounting support	100 mm x 100 mm

### Power

AC input voltage/frequency/current	100 to 240 VAC/50 or 60 Hz ± 3 Hz/1.0 A (typical)
Power consumption (typical)	18W
Power consumption (ENERGY STAR®)	16W
Power consumption (standby/sleep mode)	<0.3 W

### Dimensions (with stand)

Height	396.7 mm (15.62 inches)
Width	512.2 mm (20.17 inches)
Depth	180 mm (7.09 inches)

### Weight

Weight (panel only)	2.84 kg (6.26 lb)
Weight (with stand)	3.63 kg (8.0 lb)
Shipping weight	4.85 kg (10.69 lb)

Standard service plan	3 Years Advanced Exchange Service <sup>2</sup> & 3 Years Limited Hardware Warranty <sup>1</sup>
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Environmental compliance	ENERGY STAR®, EPEAT® Gold <sup>3</sup> , TCO Certified Displays, CECP, China Energy Label, RoHS
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### What's in the box?

Components
• Monitor panel
• Stand riser
• Stand base
• VESA trim cover
Cables
• 1 x HDMI cable
• 1 x VGA cable
• Power cable
Documentation
• Quick Setup Guide
• Drivers and documentation media
• Safety and regulatory information

# Adjustability and connectivity



## DELL 22 MONITOR | E2218HN

Easily tilt the panel to your preferred viewing position.



Tilt

### Connectivity



- A AC power
- B HDMI
- C VGA
- D Dell soundbar mounting slots

\* Dell monitors are #1 worldwide for 4 consecutive years! Source: IDC Worldwide PC Monitor Tracker (4Q16).

\*\* Registered in US and Canada only.

1 For a copy of the Limited Hardware Warranty, write Dell Products, Dell House, The Boulevard, Cain Road, Bracknell, Berkshire, RG12 1LF, UK or see [dell.com/warranty](http://dell.com/warranty).

2 Advanced Exchange Service: Replacement part/unit dispatched, if needed, following completion of phone/online diagnosis. Fee charged for failure to return defective unit. Availability varies. Other conditions apply.

3 EPEAT Gold registered in the U.S. EPEAT registration varies by country. See [www.epeat.net](http://www.epeat.net) for registration status by country.

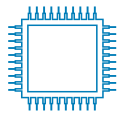
4 Colour gamut (typical) is based on CIE1976 (85%) and CIE1931 (72%) test standards.





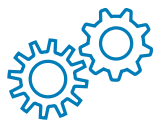
OPTIPLEX 3070 TOWER, SMALL FORM FACTOR AND MICRO

# Business desktops with essential performance & manageability in space-saving designs



## POWER YOUR SUCCESS

Intel® 9<sup>th</sup> generation processors with support for up to Core™ i5 power your workday like never before.



## CONVENIENT CONNECTIONS

Create a multi-monitor set up to improve productivity and task accuracy with support for up to three monitors, including one DisplayPort, one HDMI and optional third port.



## SECURE SOLUTION

Dell Endpoint Security keeps your work secure, enhanced by lockable cable covers and optional chassis intrusion switch.



## EFFICIENT DESIGN

The compact, entry tool-less design and versatile mounting options allow easy serviceability and a clutter-free workspace.

**25** YEARS  
OptiPlex



# Recommended Accessories

OPTIPLEX 3070 TOWER, SMALL FORM FACTOR AND MICRO

## CUSTOM STANDS AND MOUNTS



OPTIPLEX SMALL FORM FACTOR  
ALL-IN-ONE STAND

Small footprint mounting solution featuring integrated monitor power and Ethernet cables, as well as monitor adjustability with height, tilt, swivel and pivot functions.



OPTIPLEX MICRO  
ALL-IN-ONE STAND

Small footprint mounting solution adapts to your environment, with cable management and monitor height adjustability, tilt, swivel and pivot functions.



OPTIPLEX MICRO ALL-IN-ONE  
MOUNT FOR DELL  
E SERIES MONITORS

This mount allows the Micro to be VESA mounted to select Dell E Series displays.



OPTIPLEX MICRO DUAL  
VESA MOUNT

Mount your system between two VESA compatible devices. Includes an adapter box to securely house the system's power adapter.



OPTIPLEX MICRO DVD+/-RW ENCLOSURE

Mount your system on a wall or under a surface with full optical drive access. Includes an adapter box to securely house the system's power adapter.



OPTIPLEX MICRO VESA MOUNT

Mount your system on a wall or under a desk. Includes an adapter box to securely house the system's power adapter.

## PURPOSE-BUILT SOLUTIONS



DELL 24  
MONITOR - P2419H

23.8" ultrathin bezel optimized for dual display productivity. Easy Arrange feature enables multitasking efficiency and its small base frees valuable workspace.



DELL ULTRASHARP  
24 MONITOR - U2419H

See details and true-to-life color on this UltraSharp monitor with virtually borderless InfinityEdge, packaged in a sleek, space saving design.



DELL WIRELESS KEYBOARD  
AND MOUSE - KM636

Compact design and chiclet keys, this essential desktop solution offers the convenience of wireless and clutter-free performance.



DELL WIRED MOUSE  
WITH FINGERPRINT  
READER - MS819

Wired mouse with fingerprint reader offers convenient and secure login and online access without passwords.



DELL PRO STEREO  
HEADSET - UC350

Communicate clearly with a headset optimized to provide in-person sound quality, certified for Microsoft Skype for Business.



OPTIPLEX CABLE COVERS

Thermally tested custom cable covers offer an easy to install and attractive way to manage cables and secure ports.



OPTIPLEX DUST FILTERS

Custom dust filters safeguard internal components in factory, warehouse, or retail environments.

# Built for business

## Dell Technologies Unified Workspace

Dell Technologies Unified Workspace is the most comprehensive solution to deploy, secure, manage and support virtually all devices from the cloud. We designed this revolutionary solution with intelligence and automation providing you with visibility across the entire endpoint environment. We help you save time, improve user experience, optimize resources and strengthen security.



DEPLOY

Our modern deployment solution, ProDeploy in the Unified Workspace allows you to revolutionize the way deployment gets done. By spending just one hour for set up, IT can then hand deployment to Dell and have preconfigured systems shipped directly to the end users--wherever they are.



SECURE

Dell Endpoint Security for the Unified Workspace helps you manage growing cyber risks while embracing workforce transformation. With Dell SafeGuard and Response powered by Secureworks, you gain actionable insight to help you quickly and efficiently prevent, detect and respond to cyber-attacks - keeping your environment free from harm.



MANAGE

We integrated our hardware management solution Dell Client Command Suite with VMware Workspace ONE, allowing you to take advantage of unified endpoint management (UEM) and manage the firmware, operating system and applications for all devices from the Workspace ONE console. UEM simplifies the management of the entire environment saving IT time from having to work between separate consoles for PCs and phones.



SUPPORT

ProSupport Plus continues to be the only predictive and proactive support in the market. When compared to key competitors, ProSupport Plus with SupportAssist reduced time to resolve a failed hard drive with up to 11x faster time to resolution\*

\*Based on a Principled Technologies test report, "Spend Less Time and Effort Troubleshooting Laptop Hardware Failures" dated April 2018. Testing commissioned by Dell, conducted in the United States. Actual results will vary. Full report: <http://facts.pt/L52XKM>



# Features & Technical Specifications

## OPTIPLEX 3070 TOWER, SMALL FORM FACTOR AND MICRO

Feature	OptiPlex 3070 Technical Specifications
Processors <sup>1</sup>	Intel® Celeron G4930 (2 Cores/2MB/2T/3.2GHz/65W); supports Windows 10/Linux Intel® Pentium G5420 (2 Cores/4MB/4T/3.8GHz/65W); supports Windows 10/Linux Intel® Pentium G5600 (2 Cores/4MB/4T/3.9GHz/65W); supports Windows 10/Linux Intel® Core™ i3-9100 (4 Cores/6MB/4T/3.6GHz to 4.2GHz/65W); supports Windows 10/Linux Intel® Core™ i3-9300 (4 Cores/8MB/4T/3.7GHz to 4.3GHz/65W); supports Windows 10/Linux Intel® Core™ i5-9400 (6 Cores/9MB/6T/2.9GHz to 4.1GHz/65W); supports Windows 10/Linux Intel® Core™ i5-9500 (6 Cores/9MB/6T/3.0GHz to 4.4GHz/65W); supports Windows 10/Linux Intel® Core™ i7-9700 (8 Cores/12MB/8T/3.0GHz to 4.7GHz/65W); supports Windows 10/Linux Intel® Celeron G4930T (2 Cores/2MB/2T/3.0GHz/35W); supports Windows 10/Linux (Micro only) Intel® Pentium G5420T (2 Cores/4MB/4T/3.2GHz/35W); supports Windows 10/Linux (Micro only) Intel® Pentium G5600T (2 Cores/4MB/4T/3.3GHz/35W); supports Windows 10/Linux (Micro only) Intel® Core™ i3-9100T (4 Cores/6MB/4T/3.1GHz to 3.7GHz/35W); supports Windows 10/Linux (Micro only) Intel® Core™ i3-9300T (4 Cores/8MB/4T/3.2GHz to 3.8GHz/35W); supports Windows 10/Linux (Micro only) Intel® Core™ i5-9400T (6 Cores/9MB/6T/1.8GHz to 3.4GHz/35W); supports Windows 10/Linux (Micro only) Intel® Core™ i5-9500T (6 Cores/9MB/6T/2.2GHz to 3.7GHz/35W); supports Windows 10/Linux (Micro only) Intel® Core™ i7-9700T (8 Cores/12MB/8T/2.0GHz to 4.3GHz/35W); supports Windows 10/Linux (Micro only) Intel Celeron™ G4900 (2 Cores/2MB/2T/up to 3.1GHz/65W); supports Windows 10/Linux Intel Pentium™ Gold G5400 (2 Cores/4MB/4T/3.7GHz/65W); supports Windows 10/Linux Intel Pentium™ Gold G5500 (2 Cores/4MB/4T/3.8GHz/65W); supports Windows 10/Linux Intel® Core™ i3-8100 (4 Cores/6MB/4T/3.6GHz/65W); supports Windows 10/Linux Intel® Core™ i3-8300 (4 Cores/8MB/4T/3.7GHz/65W); supports Windows 10/Linux Intel® Core™ i5-8400 (6 Cores/9MB/6T/up to 4.0GHz/65W); supports Windows 10/Linux Intel® Core™ i5-8500 (6 Cores/9MB/6T/up to 4.1GHz/65W); supports Windows 10/Linux Intel® Core™ i7-8700 (6 Cores/12 MB/12T/up to 4.6 GHz/65 W); supports Windows 10/Linux Intel Celeron™ G4900T (2 Cores/2MB/2T/2.9GHz/35W); supports Windows 10/Linux Intel Pentium™ Gold G5400T (2 Cores/4MB/4T/3.1GHz/35W); supports Windows 10/Linux Intel Pentium™ Gold G5500T (2 Cores/4MB/4T/3.2GHz/35W); supports Windows 10/Linux Intel® Core™ i3-8100T (4 Cores/6MB/4T/3.1GHz/35W); supports Windows 10/Linux Intel® Core™ i3-8300T (4 Cores/8MB/4T/3.2GHz/35W); supports Windows 10/Linux Intel® Core™ i5-8400T (6 Cores/9MB/6T/up to 3.3GHz/35W); supports Windows 10/Linux Intel® Core™ i5-8500T (6 Cores/9MB/6T/up to 3.5GHz/35W); supports Windows 10/Linux Intel® Core™ i7-8700T (6 Cores/12 MB/12T/up to 4.0 GHz/35 W); supports Windows 10/Linux
Chipset	Intel® H370 Chipset
Operating System Options <sup>1</sup>	Microsoft® Windows 10 Home (64-bit) Microsoft® Windows 10 Pro (64-bit) Microsoft® Windows 10 China Ubuntu® 18.04 LTS (64-bit) Neokylin® v6.0 (China only)
Graphics Options <sup>2,14</sup>	Integrated UHD Graphics 610/630 AMD Radeon™ R5 430, 2GB AMD Radeon™ RX 550, 4GB NVIDIA GeForce® GT 730, 2GB *Please note that discrete graphics cards are not available on Micro
Memory <sup>2,3</sup>	4GB (1x4GB) 2666MHz DDR4 Memory 8GB (2x4GB) 2666MHz DDR4 Memory 8GB (1x8GB) 2666MHz DDR4 Memory 16GB (2x8GB) 2666MHz DDR4 Memory 16GB (1x16GB) 2666MHz DDR4 Memory 32GB (2x16GB) 2666MHz DDR4 Memory Memory performance on Intel Celeron™, Pentium™, and Core i3 processor will be at 2400MHz
Networking <sup>1,4</sup>	Integrated Realtek RTL8111HSD-CG Ethernet LAN 10/100/1000 Qualcomm® QCA9377 Dual-band 1x1 802.11ac Wireless with MU-MIMO + Bluetooth 4.1 Qualcomm® QCA61x4A Dual-band 2x2 802.11ac Wireless with MU-MIMO + Bluetooth 4.2 Intel® Wireless-AC 9560, Dual-band 2x2 802.11ac Wi-Fi with MU-MIMO + Bluetooth 5 Intel® Wireless-AX 200, Dual-band 2x2 802.11ax Wi-Fi with MU-MIMO + Bluetooth 5

# Features & Technical Specifications

## OPTIPLEX 3070 TOWER, SMALL FORM FACTOR AND MICRO

### Feature

#### I/O Ports<sup>16</sup>

### OptiPlex 3070 Technical Specifications

Tower/SFF 8 External USB: 4 x 3.1 Gen 1 (2 front, 2 rear) and 4 x 2.0 (2 front, 2 rear - 2 SmartPower On)

Micro: 6 External USB: 4 x 3.1Gen 1 (2 front/2 rear) and 2 x 2.0 (2 rear-1 SmartPower On)

1 - DP

1 - HDMI

1 RJ-45

1 Optional 3<sup>rd</sup> Video Port (VGA/DP/HDMI 2.0b)

1 Universal Audio Jack

1 Optional Serial Port

1 Line-Out

#### Removable Media Options

Optional 8x DVD-ROM 9.5mm ODD (Tower/Small Form Factor only)

Optional 8x DVD+/-RW 9.5mm ODD (Tower/Small Form Factor only)

Optional SD Media Card Reader

\*Optical drive on Micro available via DVD+/- RW Enclosure

#### Storage Options<sup>4,15</sup>

2.5 inch 500GB 5400rpm SATA Hard Disk Drive

2.5 inch 500GB 7200rpm SATA Hard Disk Drive

2.5 inch 500GB 7200rpm FIPS Self Encrypting Opal 2.0 Hard Disk Drive

2.5 inch 1TB 7200rpm SATA Hard Disk Drive

2.5 inch 2TB 5400rpm SATA Hard Disk Drive

3.5 inch 500GB 7200rpm SATA Hard Disk Drive

3.5 inch 1TB 7200rpm SATA Hard Disk Drive

3.5 inch 2TB 7200rpm SATA Hard Disk Drive

2.5 inch 256GB SATA Class 20 Solid State Drive

2.5 inch 512GB SATA Class 20 Solid State Drive

2.5 inch 1TB SATA Class 20 Solid State Drive

M.2 128GB PCIe NVMe Class 35 Solid State Drive

M.2 256GB PCIe NVMe Class 40 Solid State Drive

M.2 256GB PCIe NVMe Class 35 Solid State Drive

M.2 512GB PCIe NVMe Class 40 Solid State Drive

M.2 512GB PCIe NVMe Class 35 Solid State Drive

M.2 1TB PCIe NVMe Class 40 Solid State Drive

#### Intel® Optane™ Memory

M.2 Intel® Optane™ memory 16GB

#### Chassis

Form Factor	Tower	Small Form Factor (SFF)	Micro
<b>Dimensions (H x W x D) (Inches/cm)</b>	13.8" x 6.1" x 10.8" / 35 x 15.4 x 27.4	11.4" x 3.7" x 11.5" / 29.0 x 9.26 x 29.2	7.2" x 1.4" x 7.0" / 18.2 x 3.6 x 17.8
<b>Min. Weight (lbs/kg)</b>	17.49 / 7.93	11.57 / 5.26	2.6 / 1.18
<b>Number of Bays (max)</b>	1 internal 3.5" HDD 2 internal 2.5" HDD 1 internal slim ODD	1 x 3.5" or 1 x 2.5" HDD	1 internal 2.5" HDD
		1 internal slim ODD	
<b>Expansion Slots</b>	1 Full Height PCIe x16 3 Full Height PCIe x1	1 Half Height PCIe x16 1 Half Height PCIe x1	1 M.2 for storage (22x80mm or 22x30mm)  1 M.2 for wireless (22x30mm)
	1 M.2 For storage (22x80mm or 22x30mm)	1 M.2 For storage (22x80mm or 22x30mm)	
	1 M.2 for wireless (22x30mm)	1 M.2 for wireless (22x30mm)	
<b>Power Supply<sup>16</sup></b>	Standard 260W PSU	Standard 200W PSU	65 external PSU (for 35W CPU)
	260W typical 85% Efficient PSU (80 PLUS Bronze); ENERGY STAR complaint, Active PFC	200W typical 85% Efficient PSU (80 PLUS Bronze); ENERGY STAR complaint, Active PFC	

# Features & Technical Specifications

## OPTIPLEX 3070 TOWER, SMALL FORM FACTOR AND MICRO

Feature	OptiPlex 3070 Technical Specifications
Recommended accessories	<p><b>Monitors:</b> qualified with select Dell UltraSharp, Professional and E series monitors</p> <p><b>Micro Mounting Options:</b> Micro Vertical Stand, Micro VESA Mount, Micro Dual VESA Mount, Micro All-in-One Stand, Micro All-in-One Mount for E Series Displays, Micro DVD+/-RW Enclosure. Small Form Factor mounting option: Small Form Factor All-in-One Stand</p> <p><b>Keyboards:</b> Dell wired keyboard with multimedia functionality, Dell Smart Card keyboard, Dell wireless keyboard</p> <p><b>Mouse:</b> Dell wired mouse, Dell wireless mouse, Dell Laser mouse, Dell Wired Fingerprint Reader Mouse</p> <p><b>Audio Headsets:</b> Dell Pro Stereo headsets</p> <p><b>Audio Speakers:</b> Internal Dell Business audio speaker, Dell stereo speaker systems available; Dell sound bar for select flat-panel displays. Dell Wireless Speaker System available.</p>
Software Security	SafeGuard and Response (powered by Secureworks), Next Generation Antivirus (NGAV), Endpoint Detection and Response (EDR), Managed Endpoint Detection and Response, Incident Management Retainer, SafeData: includes Dell Data Guardian, Dell Encryption, Dell Endpoint Security Services
Hardware Security	SafeBIOS: includes Dell Off-host BIOS Verification, BIOS Resilience, BIOS Recovery, and additional BIOS Controls; SafeID credential protection; Trusted Platform Module (TPM) 2.0 <sup>7</sup> ; Self-Encrypting Storage Drives (Opal, FIPS), <b>Physical Security Options:</b> Chassis lock slot support, Chassis Intrusion Switch, Lockable Cable Covers, Smart Card Keyboard
Systems Management Options <sup>8</sup>	Dell Client Command Suite for In-Band Systems Management
Environmental, Ergonomic & Regulatory Standards <sup>9</sup>	Environmental Standards (eco-labels): ENERGY STAR , EPEAT Registered <sup>10</sup> , TCO Certified, CEL, WEEE, Japan Energy Law, South Korea E-standby, South Korea Eco-label, EU RoHS, China RoHS. Please see your local representative or <a href="http://www.dell.com">www.dell.com</a> for specific details.
Warranty	Limited Hardware Warranty <sup>11</sup> ; Standard Next Business Day On Site Service after Remote Diagnosis <sup>12</sup> ; Optional Dell ProSupport offers premium support from expert technicians and 24x7 availability <sup>13</sup> .
Configuration Services	Factory Image load, BIOS Customization, Hardware Customization, Asset Tagging and Reporting.



OPTIPLEX 3070 TOWER, SMALL FORM FACTOR AND MICRO

## Business desktops with essential performance & manageability in space-saving designs

Discover professional class desktops at [www.dell.com/OptiPlex](http://www.dell.com/OptiPlex)

1. Offering may vary by region. Some items may be available after product introduction. For complete details, refer to the Technical Guidebook published on [www.dell.com](http://www.dell.com).
2. System Memory and Graphics: Significant system memory may be used to support graphics, depending on system memory size and other factors.
3. 4GB or Greater System Memory Capability: A 64-bit operating system is required to support 4GB or more of system memory.
4. Particular versions of Microsoft Windows may not support the full Bluetooth 4.2 functionality.
5. Storage: GB means 1 billion bytes and TB equals 1 trillion bytes; actual capacity varies with preloaded material and operating environment and will be less.
6. PSU: This form factor utilizes a more efficient Active Power Factor Correction (APFC) power supply. Dell recommends only Universal Power Supplies (UPS) based on Sine Wave output for APFC PSUs, not an approximation of a Sine Wave, Square Wave, or quasi-Square Wave (see UPS technical specifications). If you have questions please contact the manufacturer to confirm the output type.
7. TPM is not available in all regions.
8. For complete listing of declarations and certifications, refer to the Dell Regulatory and Environmental Datasheet found in the Manuals section of Product Support information at [www.dell.com/support/home/us/en/19](http://www.dell.com/support/home/us/en/19).
9. Please refer to [www.epeat.net](http://www.epeat.net) for specific country registration rating and participation.
10. Limited Hardware Warranty: For copy of Ltd Hardware Warranty, write Dell USA LP, Attn: Warranties, One Dell Way, Round Rock, TX 78682 or see [www.dell.com/warranty](http://www.dell.com/warranty)
11. Onsite Service after Remote Diagnosis: Remote Diagnosis is determination by online/phone technician of cause of issue; may involve customer access to inside of system and multiple or extended sessions. If issue is covered by Limited Hardware Warranty ([www.dell.com/warranty](http://www.dell.com/warranty)) and not resolved remotely, technician and/or part will be dispatched, usually within 1 business day following completion of Remote Diagnosis. Availability varies. Other conditions apply.
12. Dell Services: Availability and terms of Dell Services vary by region. For more information, visit [www.dell.com/servicedescriptions](http://www.dell.com/servicedescriptions)
13. AMD and NVIDIA discrete graphics options are only available on Tower and Small Form Factor
14. 2.5 Inch Solid State Drives are only available as a secondary storage option and can only be paired with a Solid State Drive as the Primary Storage Device.
15. Optional Serial Port is not available on Micro if a third video port is selected.