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## Special Statement

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- ◆ The after-sale responsibilities and obligations of GINTEC are limited to the above regulations.
- ◆ If you have any questions, please contact us.

Hotline: +86 20 82514956  
Email: [overseas@gintec.cn](mailto:overseas@gintec.cn)

Purchase Date:

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Product Model:

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S/N:

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Signature or Seal:

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HuangPu District, Guangzhou, China  
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Web: [www.gintec.cn](http://www.gintec.cn)

# Warranty Card

*Take Position Assured*

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## The Guarantee Rights

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- ◆ GINTEC supports free maintenance or replacement within 15 days from the day when you have received the products, where the device appears “performance failure” and verified by GINTEC repair center.
- ◆ GINTEC supports free maintenance or replacement the same type of device within one year from the day when you have received the products, where the device appears “performance failure” and is still not in working conditions after two repairs.
- ◆ GINTEC supports 36 months Warranty service for the device host and 3-month free warranty service for accessories from the day when you have received the products.

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## Warranty Service

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- ◆ If the device meets the warranty conditions, the warranty service can be obtained by the warranty card and the purchasing invoice. If the proof of purchase and the warranty card cannot be provided, GINTEC will take the delivery time as the standard for the warranty period.
- ◆ If it is a non-warranty product, the repair center will charge extra for repair.
- ◆ The transportation, delivery and disposal cost incurred during the delivery or inspection of the product to GINTEC shall be borne by the user. The freight generated by the repair or inspection device returned to the user shall be borne by GINTEC.
- ◆ The device that needs to be repaired, please back up the data inside in time.
- ◆ The parts that have been replaced during the repair are owned by GINTEC.

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## The following conditions are not covered by the warranty and service

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- ◆ Damage caused by improper use by user, such as liquid injection, external force, etc. The device and accessories have been subjected to: abnormal or improper use, improper storage of abnormal conditions, unauthorized dis-assembly or alternation, accidents, damage caused by improper installation.
- ◆ Damage caused by customer's failure to use, repair or transport the device in accordance with the usage instructions manual.
- ◆ Damage caused by force majeure such as earthquakes, floods, wars, etc.
- ◆ Other conditions that cannot comply with the relevant provisions of the Guarantee Rights.