

19 May, 2016

Aproservice-x s.r.l. (10511) Bul.Stefan Cel Mare Si Sfint 202 Md-2004 Chisinau Moldova

Dear Mr. Aurel Ceroi

It has been brought to our attention that Item International Handel GmbH is claiming to be an authorized distributor and/or reseller of Xerox products, including supplies. Our Channel network has confirmed that Item International Handel GmbH is not a Xerox authorized distributor in Europe or elsewhere.

Should you wish to explore this matter further, please contact Catalin Gavrilescu at Catalin.gavrilescu@xerox.com or on 00 44 1895 842754.

Yours faithfully

Rodney Noonbo

CFO, Xerox Middle East & Africa