

18 Warranty and conformity

This chapter provides information about warranty, safety and conformity the Autolab product range.

18.1 Warranty

The warranty on Autolab products is limited to defects or failures that are traceable to material, construction or manufacturing errors, which occur within 36 months from the day of delivery. In this case, the defects or failures will be rectified by Metrohm Autolab free of charge. Transport costs are to be paid by the customer, if applicable.



Glass breakage in the case of electrodes, cells or other parts is not covered by the warranty. Consumables (electrodes, QCM crystals, etc.) are not covered by the warranty.

If damage of the packaging is evident on receipt of the goods or if the goods show signs of transport damage after unpacking, the carrier must be informed immediately and a written damage report is demanded. Lack of an official damage report releases Metrohm Autolab from any liability to pay compensation.

If any instruments or parts have to be returned, the original packaging should be used. This applies to all instruments, electrodes, cells and other parts. If the original packaging is not available it can be ordered at Metrohm Autolab or at your local distributor. For damage that arises as a result of non-compliance with these instructions, no warranty responsibility whatsoever will be accepted by Metrohm Autolab.

Do not modify the cell cable or the differential amplifier cable connectors. These cables are designed for the best possible operation. Modifications of these connections, i.e. with other connectors, will lead to the loss of any warranty.



18.2 Spare part availability

All products designed, produced and tested by Metrohm Autolab are covered by 10 years spare part availability, from the day of delivery. Failures or defects experienced during this period will be rectified by Metrohm Autolab in such a way that the product will comply with all the original requirements and specifications. After the period of ten years, products supplied by Metrohm Autolab may no longer be serviceable. Metrohm Autolab will however attempt to repair any failure or defect beyond this time limit as long as spare parts remain available.

10 year
spare part availability

18.3 Declaration of conformity

This chapter provides the following certificates of conformity:

- For the PGSTAT128N, PGSTAT302N, PGSTAT100N and all derived instruments *Declaration of Conformity (see Chapter 18.3.1, page 1066)*
- For the Autolab PGSTAT101, PGSTAT204, Multi Autolab M101 and Multi Autolab M204 *Declaration of Conformity (see Chapter 18.3.2, page 1067)*

18.3.1 Declaration of Conformity

This is to certify the conformity to the standard specifications for electrical appliances and accessories, as well as to the standard specifications for security and to system validation issued by the manufacturing company.

Name of commodity

Autolab PGSTAT128N, PGSTAT302N, PGSTAT100N

Research potentiostat/galvanostat for electrochemical experimentation

This instrument has been built and has undergone final type testing according to the standards:

Electromagnetic compatibility

Immunity: EN61326-1 (1997) + A1 (2001) + A3 (2003)



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Declaration of conformity



*Electromagnetic
compatibility*

Emission: EN61326-1 (2006)
EN61000-3-2 (2006) + A2 (2009)
EN61000-3-3 (2008)
Immunity: EN61326-1 (2006)

Safety specifications

EN61010-1 (2010)



This instrument is in conformity with EU directives 89/336/EEC and 73/23/EEC and fulfills the following specifications:

EN 61326	Electrical equipment for measurement, control and laboratory use – EMC requirements
EN 61010-1	Safety requirements for electrical equipment for measurement, control and laboratory use

Metrohm Autolab B.V. is holder of the TÜV-certificate of the quality system ISO 9001:2008 for quality assurance in development, production, sales and service of instruments and accessories for electrochemistry (registration number 7528/2.2).

Declaration of Conformity

Utrecht, October 6th, 2014

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